

STATUS DISCLOSURE

THE FINANCIAL CONDUCT AUTHORITY (FCA)

The FCA is the independent watchdog that regulates financial services. This document is designed by the FCA to be given to consumers considering buying certain financial products. You need to read this important document. It explains the service you are being offered. Please use this information to decide if our services are right for you.

WHOSE PRODUCTS DO WE OFFER?

Should you require finance to assist with the purchase of a vehicle, we can introduce you to a limited number of lenders and finance products. If you request it, we can provide a list of lenders we work with.

WHICH SERVICES WILL WE PROVIDE YOU WITH?

We will advise and make a recommendation for you from the finance products we offer, after we have assessed your needs.

WHAT WILL YOU HAVE TO PAY US FOR OUR SERVICES?

No fee is payable by you for our services. A lender may pay us for introducing you if you go ahead and take finance from them for the purchase of your vehicle.

WHO REGULATES US?

Pitstop Motors Ni are authorised and regulated by the Financial Conduct Authority, either as a principal or an appointed representative. Your document if you enquire on a vehicle will confirm which legal entity you are dealing with.

Our permitted business is to act as a broker for consumer finance.

You can check this on the FCA register by visiting the FCA website www.fca.org.uk/register or by contacting the FCA on 0800 111 6768 or 0300 500 8082

OWNERSHIP

Burch Autos, 61-65 Mill Street, Newtownards, BT23 4LW

WHAT TO DO IF YOU HAVE A COMPLAINT

If you wish to register a complaint, please contact us as follows

By e-mail - sales@burchautos.com

In writing - FCA Compliance Manager

Burch Autos

61-65 Mill Street

Newtownards

BT23 4LW

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

ARE WE COVERED BY THE FINANCIAL SERVICES COMPENSATION SCHEME (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. Insurance advising and arranging is covered for 90% of the claim, without any upper limit. Further information about compensation schemes is available from FSCS.